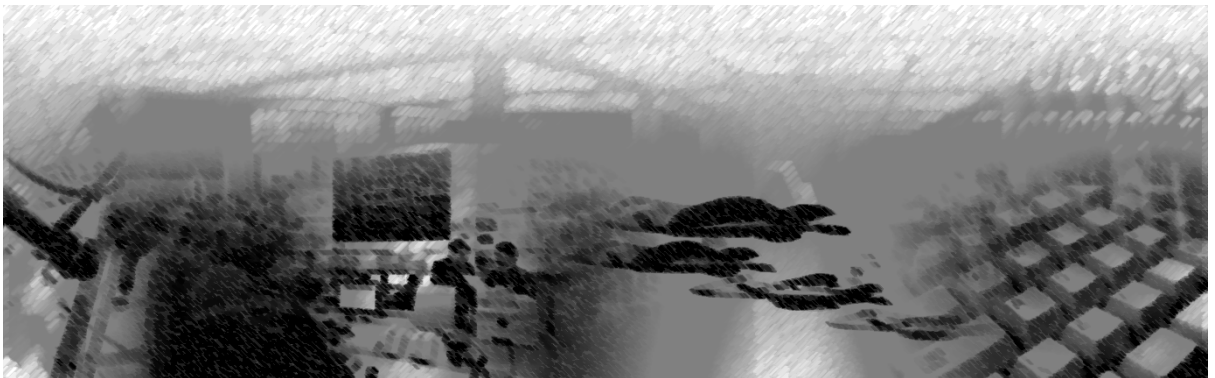


Statement of Volatility

DXH4 and DXH4-M T2 PCoIP host cards

Version 1.1

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Statement of Volatility for the DXH4 and DXH4-M T2 PCoIP host cards

The Amulet Hotkey DXH4 and DXH4-M T2 PCoIP host cards contain both volatile and non-volatile (NV) components. Volatile components lose their data when there is no power supply to the component. Non-volatile (NV) components retain data when no power supply is present.

Non-volatile components

The following non-volatile components are present in the DXH4 and DXH4-M T2 PCoIP host cards.

| Component | Memory function | PCB reference | User access | Data access method |
|---|---|---------------|-------------|---|
| PCoIP processor flash memory | PCoIP processor boot code, log data, configuration data | U41 | Yes | Accessible by Teradici web interface or CMI interface |
| Board Support Micro (BSM) flash memory | Non-PCoIP micro-controller code | U52 | Yes | Accessible by BSM TCP/IP (this can be disabled) |
| EEPROM memory | BSM log file, board configuration | U53 | No | Accessible by BSM only |

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Volatile components

The following volatile components are present in the DXH4 and DXH4-M T2 PCoIP host cards. The data is permanently lost when the DC power is removed from the card for more than **five** seconds.

| Component | Memory function | PCB reference | User access | Data access method |
|------------------------------------|--|-----------------------|-------------|---|
| RAM | System memory for PCoIP processor incl. video data | U6,U45, U49, U10, U23 | Yes | Accessible by normal PCoIP operation |
| Teradici network PHY | Ethernet PHY configuration registers | U47 | No | Accessible by BSM and TERA 2240 processor |
| Teradici PCoIP processor TERA 2240 | PCoIP management | U5 | Yes | Accessible by normal PCoIP operation |
| Network switch | Ethernet switch configuration registers | U2 | No | Accessible by BSM only |
| SFP (DXH4-M only) | SFP configuration | SFP | No | Accessible by BSM only |

Contact us

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