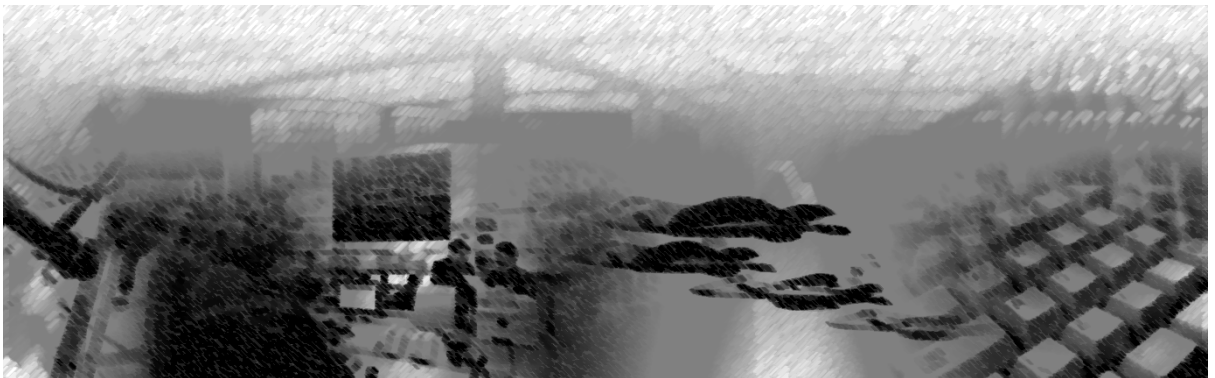


## Statement of Volatility

DXZ4 and DXZ4-M series T2 zero clients

Version 1.2

25-February-2016



## DXZ4 and DXZ4-M series T2 zero clients

The Amulet Hotkey DXZ4 and DXZ4-M series T2 zero clients contain both volatile and non-volatile (NV) components. Volatile components lose their data when there is no power supply to the component. Non-volatile (NV) components retain data when no power supply is present.

### Non-volatile components

The following non-volatile components are present in the DXZ4 and DXZ4-M series T2 zero clients.

Component	Memory function	PCB reference	User access	Data access method
Teradici flash	PCoIP boot code, log storage, configuration storage	U62	Yes	Accessible by Teradici web front end or CMI
Board Support Micro (BSM)	Micro controller code	U37	Yes	Accessible by TCP/IP stack (this can be disabled)
SPI flash memory	BSM log files Board configuration	U62	No	N/A

## Volatile components

The following volatile components are present in the DXZ4 and DXZ4-M series T2 zero clients. The data is permanently lost when the DC power is removed from the zero client for more than **five** seconds.

Item	Memory function	PCB reference	User access	Data access method
Teradici DDR3-1066	Teradici system memory	U34, U35, U64, U65	Yes	Accessible by normal PCoIP operation
Teradici PCoIP processor TERA 2140	PCoIP management	U23	Yes	Accessible by normal PCoIP operation
Teradici network Phy	Ethernet Phy configuration registers	U22	No	Accessible by BSM only
Network switch	Ethernet switch configuration registers	U30	No	Accessible by BSM only

## Contact us

For further information, please contact us at this address:

Cavalier Road  
 Heathfield Industrial Estate  
 Heathfield  
 Newton Abbot  
 Devon TQ12 6TQ (Tel: +44 (0) 1626 837900)

Or visit our website for further resources and documentation [www.amulethotkey.com](http://www.amulethotkey.com).